

  
The Old Scrapyard, Strayground Lane, Wymondham, Norfolk, NR18 9NA.

## **10-YEAR GUARANTEE**

Customer:

Gary Cooper Paving Limited warrants that any defects in workmanship during the construction of the block paved driveway, patio or similar domestic installation will be made good free of charge for a period of up to ten years starting from the below date and subject to the under noted conditions. Products used are covered under the terms of the supplier.

1. This guarantee will only take effect once the contract has been completed to the satisfaction of all parties and full payment of the contract price has been made.
2. The company shall endeavour to make good any remedial works in a colour, pattern and finish as specified in the original contract; but no assurance can be given that an exact recreation may be achieved as this depends upon the availability of materials.
3. This guarantee covers the installation for reasonable domestic use, but does not extend to cover damage resulting from accident, misuse, neglect, lack of maintenance (including re-pointing if necessary) impact damage, commercial or industrial use, or staining caused by any substance whatsoever.
4. Settlement attributable to the construction of the works is covered but settlement attributable to construction of work not the responsibility of the company is not covered. Cover for any settlement in the ground at a level lower than that exposed during construction, resulting from, for example, the failure or collapse of any pre-existing installation, is excluded.
5. Movement, expansion or contraction of subsoil or base due to changes in temperature, water content and tree root activity are outside the control of the company and no guarantee can therefore be given should any damage occur due to these or related factors.
6. This guarantee covers failure of the paving to drain properly, in that if, after rainfall, when the rest of the paving has dried out, there is an area that is still retaining water. Some settlement of paving when first trafficked is to be expected and does not affect the serviceability.
7. In their early life products may appear to lose some intensity of colour or even experience a milky white stain on the surface. This may be attributable to a phenomenon known as efflorescence, which is of a temporary nature, and is not harmful to the performance of the paving. The installer cannot accept responsibility for the occurrence of this defect and the product will be covered under the terms of the supplier.
8. It is important for the paving to receive regular maintenance in accordance with the recommendations of the manufacturer of the product. The company will advise on the requirements, but if maintenance is neglected this will not become the liability of the company.
9. In the event of a defect arising, which may be covered by this guarantee, full written details must be submitted to the company within seven days of the discovery of the alleged defect.
10. The person insured is the person named in the schedule and is none transferable.

Note: This guarantee is offered as an additional benefit by the company and in no way affects your statutory rights.

Contract No:

Date: